

## TEST & REPAIR **SERVICES**

## < TEST SERVICES >

From visual inspection to full configuration; PICS Test Services provide a multitude of solutions to maintain your network's integrity with the highest level of quality and conformance.



3 CERTIFIED **TEST LABS GLOBALLY** 



**TECHNICIANS AVERAGING 12+ YEARS** OF EXPERIENCE



**OVER 200 TEST PLATFORMS** 



**CUSTOMIZED TEST** + CONFIGURATION **SERVICES** 



**DRIVEN TEST PROCESSES** 

## TEST LAB CAPABILITIES

- All devices are factory reset for clean installation
- All ports and interfaces are tested to ensure working order
- PICS Test Engineers log into units to verify the show version of the hardware >>
- Test print outs are available upon request >>
- Customers can send configuration files to get preloaded to the device for a plug and play upon arrival to site **>>**
- Licensing can be activated and loaded to device before arrival to site

## REPAIR / REPLACE SERVICES >

Deciding whether to repair or replace damaged equipment can seem like an expensive guess. With over 28 years of experience handling telecom and data equipment, you can trust your equipment to PICS. Our technicians have the expertise to advise on the most cost efficient, sustainable, and time sensitive solutions for your network. When it makes sense, PICS will fix or restore hardware to working condition. For equipment where repairing is not a sensible option, PICS offers a complete portfolio of resale and recycling solutions.

Component Level Repair

Cosmetic Refurbishment

Retrofitting

**Engineering Changes** 

Calibration



**ALL REPAIR IS COVERED BY PICS** 1-YEAR WARRANTY



REPAIR TIME FRAME IS **USUALLY BETWEEN 4-8 BUSINESS DAYS** 



IF THE UNIT IS BEYOND REPAIR, THERE ARE NO **HANDLING FEES** 

>> Let's work together to optimize your network. A cost-effective, green alternative.